

Jason G. Tucker

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PROFESSIONAL EXPERIENCE

SuperCare Medical, Industry, CA

Systems Administrator, 2009 - Present

- Windows 2003 - Windows 2008 Server administrator. Exchange Server in an Active Directory environment - 28 servers
- Supported over 200 users utilizing ManageEngine Service Desk
- Network monitoring utilizing ManageEngine OpManager
- Citrix MetaFrame Thin Client administrator - 200 Thin Client Users - 6 Metaframe servers.
- Maintained changes in the Avaya phone system. Adding and configuring stations, vectors, phone tree and media messaging.
- Blackberry Enterprise Server administration - 50 devices
- Scripting in VBScript and AutoHotKey
- Administrator of company intranet site running SharePoint Server 2007

Technologies: Windows 2003, Windows 2008, MS Office, Windows Vista, Dell, Citrix MetaFrame, Terminal Services, Sharepoint.

LoopNet, Monrovia, CA

Systems Programmer, 2008-2009

- Responsible for 24x7 production / development server farm monitoring of 180 servers utilizing Microsoft System Center Operations Manager (SCOM)
- Scripting in VBScript, Power Shell, T-SQL and shell script
- Developed scripts to monitor Windows updates across the server farm
- Worked with Team Foundation Server for source control, data collection, reporting, and project tracking.
- Responsible for deployment of new code for both internet and intranet webservicees.
- Maintained and managed company intranet site running SharePoint Services.

Technologies: Windows 2003, Windows 2008, MS Office, Windows Vista, Dell, Terminal Services, Sharepoint.

EJ Enterprises, Industry, CA

Systems Administrator, 2004-2008

- Lead Windows 2003 systems, MS SQL database, and network administrator
- Dedicated desktop support engineer for company-wide Windows (2000 and XP, Mac OS X)
- Designed LAN / WAN architecture using Cisco and Dell networking devices
- Designed / Managed / Migrated users on Exchange Server in an Active Directory environment
- Responsible for the development of the company website running on IIS and intranet running on SharePoint Services
- Corporate trainer for MS Windows, MS Office, Real World, and MBS Solomon
- Developed reports utilizing Excel Pivot tables and Crystal Reports
- Designed and implemented SAN solutions using Dell AX SAN Arrays and NAS using Dell PowerVault equipment backup using Backup Exec on a Dell PowerVault Tape Library
- Managed physical move of 60 users after acquisition of company to a new location.
- Managed two physical locations with over 120 users on a point-to-point network connection
- Moved and installed server equipment to both an existing network and a new network
- Implemented and managed Terminal Services 2008 utilizing RemoteApp and Web Access over a LAN / WAN environment running on VMware ESXi VM on Dell servers

Technologies: Windows 2003, Linux, SCO, MS Office, Windows XP, Windows Vista, Windows 2003, Mac OS X, Cisco, Dell, Terminal Services, AD, Active Directory, VMware, Sharepoint, Backup Exec

Lunar Webhosting / Add2Net, Inc., La Habra, CA

Tier III Support Technician / Support Manager, 2003-2004

- Supported over 30,000 users with minimal downtime and maximum efficiency
 - Initially hired for Tier I support and quickly promoted to Tier III to work on escalated tickets
 - Assisted in the management of fifteen Tier I & II support personnel
 - Aided customers with FTP, FrontPage, PHP, JSP, ASP, CGI, Perl, and HTML issues
 - Debugged customer scripts and created custom environments to their specifications
 - Converted, copied and setup maintenance scripts for customer MYSQL.
 - Worked with the CPanel, Web Host Manager, and Nagios for optimal monitoring
- Technologies: HTML, CSS, Perl, PHP, ASP, MYSQL and Apache

EnexiDirect. Irvine, CA

Web Developer, 1999-2003

- Implementation of the HTML, JavaScript, CSS and DOM (dHTML) on client Internet, Intranet and Extranet sites
 - Created graphics and illustrations used on various site designs
 - Designed and tracked (Opens & Clickthrus) Opt-in email creatives for client
 - Designed and implemented skins for instant messenger client
 - Worked as remote administrator for six Windows NT/2000 servers
 - Assisted in developing database driven pages in Classic ASP
 - Used pre-built stored procedures to retrieve and insert data on the database
 - Assisted in Implementing new intranet site design into Cold Fusion based intranet
 - Administrated IRC based chat client/server for clients website dollars4mail.com
 - Embedded, repaired and upgraded Java and Shockwave based games for clients dollars4mail.com
 - Increased traffic through strategic META tag creation and search engine registry
- Technologies: HTML, CSS, JavaScript, DHTML, XML, PHP, some ASP, Photoshop, ImageReady, Acrobat, Homesite, TopStyle, WebTrends, Fireworks, and Dreamweaver

First American Credco / SMS. Irvine, CA

Systems Administrator, 1998-1999

- Administered systems including Sequent S5000/SE20s running dynix/ptx, NCR68k systems using Unix SVR3/4, and PC workstations using Sun Solaris, Linux, and Windows NT
 - Maintained over forty hosts provide real estate, mortgage, title, and appraisal services
 - Employed Sun Solaris and Linux workstations as test-beds for troubleshooting connectivity issues
 - Installed and used CDE (Common Desktop Environment), Wabi (Win 3.1 Emulator), Linux (Slackware/Redhat), KDE (desktop environment), and other UNIX desktop applications
 - Designed and maintained an intranet web server using HTML, CGI/Perl, and JavaScript
 - Responsible for typical novice system administration duties: backups, misc. troubleshooting of network problems
 - Installed/maintained local and network file systems, and performed data recoveries for same
- Technologies: Shell script, Perl, HTML, CSS, JavaScript, and some PHP

Digital Evolution Inc / US Interactive Inc. Los Angeles, CA

Systems Administrator, 1997-1998

- Cross-platform HTML authoring
 - Image production in Photoshop
 - Sound Engineering using Sound Forge
 - Interfaced with Quality assurance engineering addressing audio and video issues.
- Technologies: HTML, JavaScript, Audio Editing, Video Editing, Image Manipulation

TECHNICAL SKILLS

- **Platforms:** Microsoft Windows XP, Windows Vista and Windows Server 2003, Windows Server 2008; Linux (Red Hat, Ubuntu, BSD, Debian); Mac OS X
- **Languages:** UNIX Shell Scripting, PHP, HTML, CSS, Perl, JavaScript
- **Database:** MS SQL, MYSQL
- **Content Management Systems:** WordPress, Joomla, Drupal

ASSOCIATIONS/AFFILIATIONS

- GeekFit Podcast - **Audio Engineer, Show Host, Website Administrator** *2006-Present*
- Podcast Peers Award Winner 2008
- EverythingTech - **Content Creator, Editor, Website Administrator**, *2006-Present*